

Overview

When one on the world's largest and oldest financial institutions needed assistance with their Multi-Manager platform, they called SteelBridge. We performed project management and business analysis roles on new business implementation and system conversion of multiple hybrid fund clients for fund administration group of a leading global custodian bank with over \$2 trillion in assets under management.

Client Challenge

- On-boarding multiple clients at a time posed several logistical and data loading challenges.
- Collecting and managing massive amounts of raw data to convert into data load templates needed to be as automated as possible
- Limiting the errors that the data load template generated was key to getting the data in right the first time

SteelBridge Impact

- Managed overall project planning of new business group across multiple internal and external stakeholders.
- Organized and led strategy sessions to gather background data and formulate migration approach.
- Built and implemented a future state on-boarding process using best practice experiences from past system implementations incorporated with client requirements. Included a full template set for repeatable fund on-boarding in the future.
- Produced conceptual design process to include enrichment of source data and modifications to target systems, and then processed each new fund through this process.
- Reviewed all client requested reports and customizations against existing standard reports.
- Creation of new reports and customizations, business rule design, development and testing.
- Trained business users on tools and methods of system data conversion and led staff through the data migration and testing of historical data.
- Advised internal staff on out-of-scope migration of third-party systems to internal systems to occur in future.

Project Approach

Process

- Established conversion approach through detailed project planning with internal and external stakeholders
- Identified existing solutions and recommended specific solutions for Multi-Manager implementations

Technology

- Coordinated internal and external technology teams
- Created and documented all business requirements for data loads, migration, and testing

People

- Led cross-functional reoccurring status meetings
- Performed practical and systematic training sessions for business users

Design

- Creation of business requirements templates for the initial funds: customizations, interfaces, and reports
- Implemented best practices into the accounting model design and execution

Management

- Led leadership executive steering committee meetings
- Drafted and implemented future state client on-boarding process for 'rinse and repeat' usability

Contact Us

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